

**FORUM OF BSNL UNIONS / ASSOCIATIONS**  
**MP CIRCLE, BHOPAL**

No. Forum / MP-2015/02

Dated 02/05/2015

To,

**The Chief General Manager,  
M.P. Telecom Circle,  
Bhopal**

**Sub. Pay roll grievances since last 4 months.**

R/Sir,

1. GM (F) has assured in the meeting of Forum with CGM on 30/04/2015 to refund double deduction of society's monthly premium by 02/05/2015.
2. Income Tax TDS to be deducted after taking savings details from each individual. For this, a circular to be immediately issued instructing all individuals to submit saving details for financial year 2015-16. If the deduction of any individual for April'2015 exceeds his annual TDS, he is to be immediately refunded, before sending TDS to IT Dept.
3. Deadline to be given for issue of Form-16. Every year, we used to get it in April.
4. Annual slip of GPF we used to get on first April of every year. Deadline to be given for issue of annual slip of GPF
  - a. One month GPF contribution (Jan-15) not reflecting in total GPF pay slip. Deadline to be given.
  - b. Lot of mistakes in display of GPF balance. Deadline to be given by when rectification will be done.
  - c. Delay in payment of GPF withdrawal. Time frame of payment to be given from date of application.
5. RD / PLI etc. are deducted from salary of individuals, but they did not reach banks or post-offices since last 4 months. Deadline for when they will reach Bank / PO.
6. Refund of penalties on loan from different banks, in which deduction from salary is done, but not paid to bank on time. Banks in turn, charging penalties to individuals since last 4 months. Deadline for refund of penalties.
7. Salary for the month of March'2015, processed in ERP by BA, but Circle did not send salary detail to Bank. So, individual did not get Salary. Deadline for payment of salary (cases of GMTD BPL, CO BPL and Zonal Indore have come to our knowledge. Those retiring on 30/06/2015 in Circle Office did not get salary for April-15).
8. Every individual to be asked by Management whether he is getting his printed Salary slip since last four months.
9. One Accounts Officer per BA to be nominated for redressal of pay roll grievances of individuals / Unions / Associations— **Order issued.**

**नोट :** समस्त जिला सचिव को सूचनार्थ एवं इस आशय के साथ प्रेषित की उक्त विन्दुओं के अतिरिक्त सदस्यों के कोई और मुद्दे (भुगतान संबंधी) जानकारी में आए तो शीघ्र परिमण्डल सचिव को अवगत करावें।

द्वेषीय खान  
N.P.H.



10. Is MP BSNL intranet portal not open for non-executives?
11. For those who are no more staying in Departmental quarters, their perquisite tax is being still deducted and HRA not being given. Deadline for solution of this.
12. Delay in payment of Leave encashment at the time of retirement.
13. Mobile reimbursement paid Rs. 2500/-, then Rs. 2500/- deducted from salary. Till date not solved.
14. Approved newspaper, briefcase, medical amounts etc. not getting credited.
15. EPF Issues:-
  - a. EPF accounts have been centralized at Circle. Transfer of previous accounts to Circle has to be done.
  - b. Immediate transfer of balance in new EPF account is to be done, else, there may be risk of interest loss.
  - c. Transferred Members should not be involved in transfer of EPF amount from old account to new account. It should be done departmentally.
  - d. Immediately link the new account with UAN.
  - e. Many SSAs have not registered digital signature on the EPF website. Digital signature is mandatory for online transfer of EPF, hence digital signature registration is required immediately.
  - f. Old EPF discrepancies not sorted out till date.
  - g. One BSNL recruitee JAO / AO to be posted specifically for maintenance of EPF accounts of all BSNL recruitee executives / non-executives at Circle level.
16. Prof tax double deduction and Mobile reimbursement deduction from pay, briefcase, newspapers problems are very common in CO.
17. Wrongly showing the HBA balance in salary slip. In the salary slip of March HBA balance was correct. But in April it almost doubled. Example is for officer 99500741 in March HBA loan balance was Rs 2,99,990/- but in April it became Rs. 5,91,980/-.

Since last 4 months, we are facing problems after problems. Any error in future needs to be scrutinized, why it happened? And remedied within a week. If problem still continues, then responsibility to be fixed, otherwise Forum will have no other alternative than to launch trade union action program in the very near future.

**Convener**  
**Forum of Union / Associations**  
**MP Circle, Bhopal**

**Copy to:**

1. The Sr. GM (HR & Admn.) MP Telecom Circle, Bhopal
2. The GM (Finance) MP Telecom Circle, Bhopal