



BSNL

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NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)

MS-II, Q. No. 21 & 17, Atul Grove Road, New Delhi-110001

TF-19/11

Dated:-22-12-2015

To,

Director
(HR)
BSNL
New Delhi.

Director
(F)
BSNL
New Delhi.

Subject:- Difficulties in ERP request for remedial measures.

Sir,

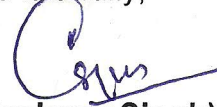
We are mentioning below the difficulties being experienced in ERP system in the field.

- (1) The salary of TSMs (Temporary status Majdoors) are not being drawn or months together causing hardships to the employees.
- (2) The whereabouts of GPF deductions, balance amount etc are not known.
- (3) The bank loans are deducted but its whereabouts are also not known. The deductions are being remitted to banks after considerable period due to which the employees have to pay penal amount.

The above difficulties are being faced in MP circle. However, we feel these may be else where also. The ERP system has created enormous hardships to staff in Jharkhand circle. In East UP also detailed problems have been sent to circle by SSA Allahabad vide Ticket No.-103524, dt-17-11-2015 but remedial measures are still awaited.

Kindly, therefore, take appropriate action to set right the system so that the staff donot face hardships.

Yours faithfully,


(Chandeshwar Singh)
General Secretary